



## **MEDIA CONTACT**

Kevin M. Pearson  
Executive Vice President  
Chamber of Commerce and Industry  
Office: 940.723.2741  
Mobile: 940.782.6285

### **For Immediate Release**

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## **WDSGlobal Brings 750 Jobs to Wichita Falls**

*Global Call Center Stimulates Regional Hub City's Economy*

**(WICHITA FALLS, Texas) – [The Wichita Falls City Council](#)** today approved up to \$3.675 million from the 4(a) sales tax fund to attract [WDSGlobal](#), a third-party, tele-servicing company, to Wichita Falls.

WDSGlobal plans to lease the former Avis/Budget call center facility on Airport Road, initially creating 240 full-time customer service, supervisor, and managerial positions, growing rapidly to 750 employees. Wage rates will range from \$8 per hour to \$22 per hour with an excellent benefits package. To apply for a position, WDSGlobal requires all applicants complete an on-line application at [www.wdsglobal.com/careers](http://www.wdsglobal.com/careers).

“We are very pleased to be bringing WDSGlobal’s newest operation to Wichita Falls. Wichita Falls was relentless in working with us to make sure we located our operation here instead of the five other communities we considered,” said [Gary Leake, the Chief Operating Officer of WDSGlobal](#). “The incentives offered were key to our decision making process, and we would like to thank the [City of Wichita Falls](#) for their investment and partnership with our project.”

[Kevin M. Pearson](#), Executive Vice President for the [Chamber of Commerce and Industry](#), stated, “There are a few minor details still to be worked out on the lease and those should be completed by the end of the week. WDSGlobal will then begin retrofitting the former Avis building with hiring to begin soon thereafter.”

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## **WDSGlobal brings 750 jobs to Wichita Falls, Texas – Page 2**

WDSGlobal, the wireless industry's leading provider of specialist support and lifecycle management solutions, has continued its expansion with the opening of a new facility in Wichita Falls. This is the company's third North American site and adds to a global footprint covering Europe, Africa, Asia and Australasia.

The Wichita Falls site will house a specialist technical support and care center, offering support on behalf of the company's wireless carrier and handset manufacturer customers. The site will offer space for up to 750 staff, allowing the company to service the growing requirement across the wireless industry for specialist support services.

"Wireless services and handsets are becoming increasingly sophisticated, allowing end-users to communicate, be entertained and work on the move. However, the advancement of such products and services comes at a cost, as consumers try to navigate new and complex handsets and connect to exciting mobile data services such as mobile internet and mobile email," explains Leake. "Working on behalf of some of the biggest names in the wireless industry, our job is to ensure that end-users stay connected and can benefit from the latest technologies."

"With some of the most specialist support agents in the industry, we have looked long and hard to find a location for our expansion. Wichita Falls is a natural fit, offering a skilled base of employees that will perfectly complement our commitment to expertise," continues Leake.

In October of last year, WDSGlobal, in conjunction with the 4(a) Board and Chamber of Commerce and Industry, ran employment ads in the Times Record News. For those individuals who applied, WDSGlobal still has those applications and will be contacting those individuals soon.

**About WDSGlobal**

WDSGlobal is headquartered in Poole, Dorset and operates sites across the USA, South Africa, Dubai, Australia, New Zealand and Singapore. Employing more than 3,500 people around the world, WDSGlobal provides managed services to the wireless industry, specifically to mobile network operators, handset manufactures and service providers. The company counts many of the world's largest mobile operators and handset manufacturers among its clients. For more information, visit [www.wdsglobal.com](http://www.wdsglobal.com).

**About Wichita Falls**

Wichita Falls is the county seat of Wichita County, has a population of more than 110,000 and is considered the population center of its region. Geographically centered between major markets in North Texas and Oklahoma, Wichita Falls is a place of diverse economy. With affordable living, cultural development and strategic planning that optimize its location, business owners and residents alike benefit from being part of the Wichita Falls community. For businesses, residents and visitors searching for quality of life with potential for growth and opportunities, Wichita Falls offers everything that one would want or need in one thriving community. For more information, please visit [www.wichitafallstx.gov](http://www.wichitafallstx.gov).

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